

BS11000-1:2010
COLLABORATION POLICY STATEMENT

To achieve our significant growth aspirations is a key corporate objective. The implementation of our partnering approach with our customers is designed to expand our interests within existing customers, open the door to new potential customers, and to introduce greater levels of innovation whilst delivering value for money. Knowledge and experience are essential, but it is through collaborative work that sound, innovative and cost efficient solutions will be found. Working together with our customers, from the early stages, will enable us to overcome uncertainties and risks.

BS11000-1 provides us with the strategic framework to develop, with our key customers, the policies and processes, the culture and behaviours required to establish successful collaborative relations and to drive continual improvement. Maintaining collaborative business relations will lead to benefits for Z-Tech and our stakeholders. By creating a framework for setting effective objectives which are subsequently reviewed we can maximise the potential for mutual benefit.

Z-Tech is committed to working towards meeting the British Standard BS11000-1 for Collaborative Business Relationships. As Senior Executive Responsible (SER) for the development and implementation of the collaborative business relationship management process, I am personally committed and I expect relevant project staff to be equally committed to the principals of the standard. I also expect staff working on collaborative programmes with customers to encourage them to adopt the principals of the standard and to develop appropriate policies for collaborative relationships.

I will delegate specific responsibilities for implementing the standard to appropriate managers and staff and they will be named in the individual Joint Relationship Management Plans.

This policy will be communicated on our internal and external web portals, and will be reviewed annually.

A handwritten signature in black ink, appearing to be 'JB'.

Jeremy Bull
Director